

Terms & Conditions of use for World Heart Beat website and Ticketing platform.

Updated July 2024.

TERMS OF SERVICE

1. INTRODUCTION

Welcome to www.worldheartbeat.org. This website is owned and operated by World Heart Beat Music Academy Ltd, a registered charity in England & Wales. Registered Number 1139579.

By visiting our website and accessing the information, resources, services, products, and tools we provide, you understand and agree to accept and adhere to the following terms and conditions as stated in this policy.

2. SERVICE DESCRIPTION

World Heart Beat provides an online platform for purchasing tickets to music events, fundraising for charity, and offering educational services related to music. Our services are subject to the terms and conditions stated herein.

3. USER RESPONSIBILITY

By purchasing from World Heart Beat, you are confirming that you are over 18 years of age or have parental consent to engage in purchasing activity on our site. Users agree to provide current, complete, and accurate purchase and account information for all purchases made at our store.

4. TERMS OF SALE

Sales on the World Heart Beat platform are subject to availability. All sales are deemed final and non-refundable unless events are cancelled by World Heart Beat. In the unlikely scenario of a cancelled event, any payments made will be refunded, or a full-value credit applied to your account, redeemable against any future purchase/s. There is no time-limitation on this.

We do not give refunds for change-of-mind or if you are unable to attend the event you purchased tickets for.

The company reserves the right to refuse any order placed with us.

5. EDUCATIONAL SERVICES

Our educational services are designed to promote and inspire a love for music. By signing up for these services, you agree to use them solely for educational purposes and not to misuse any resources provided.

6. PRIVACY

Your submission of personal information through the website is governed by our Privacy Policy.

7. INTELLECTUAL PROPERTY

All content included on this site, such as text, graphics, logos, images, digital downloads, data compilations, and software, is the property of World Heart Beat or its content suppliers and protected by international copyright laws.

8. LIMITATION OF LIABILITY

World Heart Beat will not be liable for any direct, indirect, incidental, consequential, or exemplary loss or damages which may be incurred by you as a result of using our resources, or as a result of any changes, data loss or corruption, cancellation, loss of access, or downtime to the full extent that applicable limitation of liability laws apply.

9. CHANGES TO TERMS

World Heart Beat reserve the right to update or amend these Terms and Conditions at any time, and your continued use of the Website after any changes shall be deemed your acceptance of such change. It is therefore your responsibility to check the Terms and Conditions regularly for any changes.

11. GOVERNING LAW

These Terms and Conditions shall be governed by and construed in accordance with the law of England and you hereby submit to the exclusive jurisdiction of the English courts.

12. CONTACT US

If you have any questions or concerns about these Terms of Service, please contact us, either by emailing to info@worldheartbeat.org or telephoning the Kimber Road Academy on +44 (0) 20 8870 3042.